

## NEWS

### 2 Factor authentication when logging in to the ThermIT Web customer portal Guide to 2FA authentication

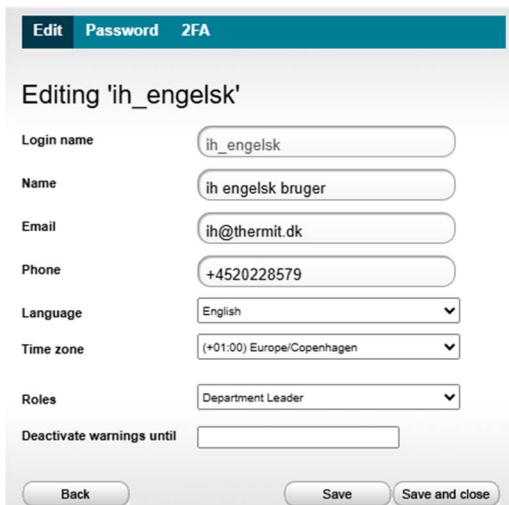
This guide describes how you activate and configure 2 Factor authentication

1. Select **USERS** in the menu, and Click on the line with your own username



Login name	Name	Roles	Phone	
english	Engelsk bruger	Department Leader	+4537000228579	Edit
ih_engelsk	ih engelsk bruger	Department Leader	+4520228579	Edit
ih-finsk	Finland bruger	Department Leader	+4520228579	Edit
pricer	API Test	Department Leader	+4520228579	Edit
test-afdel-leder	Test afdelingleder	Department Leader	+4520228579	Edit

2. Then click on the **2FA** menu at the top of the image.



Editing 'ih\_engelsk'

Login name: ih\_engelsk

Name: ih engelsk bruger

Email: ih@thermit.dk

Phone: +4520228579

Language: English

Time zone: (+01:00) Europe/Copenhagen

Roles: Department Leader

Deactivate warnings until:

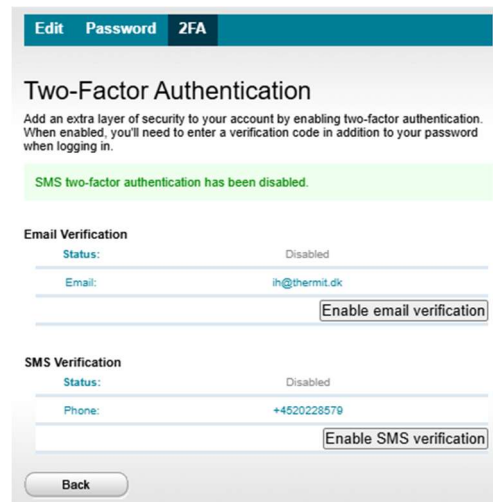
Buttons: Back, Save, Save and close

### IMPORTANT !

Check that the Phone field is filled in with country code +xxx and number, and for Denmark +45 as well as mobile number

Also check that the E-mail field is filled in correctly.

3. You now have the option to choose to activate 2FA Authentication, either via E-Mail or via SMS.



Two-Factor Authentication

Add an extra layer of security to your account by enabling two-factor authentication. When enabled, you'll need to enter a verification code in addition to your password when logging in.

SMS two-factor authentication has been disabled.

Email Verification

Status: Disabled

Email: ih@thermit.dk

Enable email verification

SMS Verification

Status: Disabled

Phone: +4520228579

Enable SMS verification

Back

4. Press one of the **Enable** buttons, and if you want both E-mail and SMS, then you must activate both functions.

When you activate, you will receive the first authentication code on your mobile or e-mail and this must be approved. After this, press **Back** in the image and you will return to your user image where you must press **Save and Close**.